



To: All Prospective Bidders
From: Purchasing Department
Date: April 13, 2022
Subject: Inquiries and Responses
RFP#: System Integrator Services for IP Video Surveillance & Access Control System

Inquiries and Responses:

1. Are as-builts available of the existing systems?

All related information will be delivered to the awarded firm during the design phase of the project

2. For Park Assist, do you want the video feed or the camera count?

Response to request for clarification was not received in time to provide official answer.

Demo from Music Center - record session of existing systems for integration into unified dashboard

Response to request for clarification was not received in time to provide official answer.

3. size of video wall?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

4. What features do they need day 1?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

5. What features do they want in future?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

6. Do they need integration into metal detectors/Xray monitors?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

7. Do they need thermal camera's for security or COVID tracking?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

8. What type of integration are they looking for between the camera system and ISS 24x7?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

9. What type of integration are they looking for between the camera system and Park Assist?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

10. Is Park Assist Currently being used?

Yes, as a standalone system

11. What type of integration are they looking for between the Camera system and the Access Control?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

12. Can you provide a list of Model #'s and Part#'s for all current cameras?

All related information will be delivered to the awarded firm during the design phase of the project.

13. How are the 6 remote monitoring stations connected back to the Command Center? Private Fiber? Internet? Cellular?

All related information will be delivered to the awarded firm during the design phase of the project.

14. Is there a current inventory of what iSTAR Controllers, Input Moduls, Output Modules are currently in place?

All related information will be delivered to the awarded firm during the design phase of the project.

15. Are the locations of where all of the iSTAR Controllers, Input Moduls, Output Modules known?

All related information will be delivered to the awarded firm during the design phase of the project.

16. Please elaborate on Dwell Time Monitoring?

The length of time someone might spend in a given area

17. The RFP document states that the vendor must complete the List of Proposed Diversified Businesses (See Exhibit D) and submit the Exhibit with the Diversity Plan. There was no Exhibit D included in the document. Please provide Exhibit D which the vendor is required to complete.

Exhibit D has been uploaded to the site

18. Can a listing of city/metro and state approved minority/small business contractors be provided?

Please email mccpurchasing@nashvillemcc.com with the specific scope of work in which you would like a listing of DBE's.

19. When is the anticipated date to award an integrator a contract for this RFP?

The anticipated date to award will be no later than June 2022

20. Once awarded, what is the anticipated design timeline?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

21. Once Design is complete, what is the anticipated timeline to convert current system to new systems and to add additional devices/solutions throughout the campus?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

22. What cabling infrastructure solution is preferred by MCC? (Panduit? CommScope?)

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

23. What network switch components are preferred by MCC? (Cisco? Aruba?)

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

24. Has there been any consideration of leveraging cloud-based resources?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

25. Has the facility been plagued with any component/network failures to date?

All related information will be delivered to the awarded firm during the design phase of the project.

26. Are all exterior mounted components utilizing edge based transient voltage spike protection?

All related information will be delivered to the awarded firm during the design phase of the project.

27. How many positionable cameras are currently installed?

All related information will be delivered to the awarded firm during the design phase of the project.

28. What is the age of the current video archiving servers?

All related information will be delivered to the awarded firm during the design phase of the project.

29. What is the age of the current access control server?

All related information will be delivered to the awarded firm during the design phase of the project.

30. What is the current OS for all security related servers?

All related information will be delivered to the awarded firm during the design phase of the project.

31. What is the age of the current security workstations and monitors?

All related information will be delivered to the awarded firm during the design phase of the project.

32. What is the current OS for the security workstations?

All related information will be delivered to the awarded firm during the design phase of the project.

33. Are all the manufacturers Software Support Agreements current?

All related information will be delivered to the awarded firm during the design phase of the project.

34. Are the latest software versions updated and running on the video & access control servers?

All related information will be delivered to the awarded firm during the design phase of the project.

35. What is the age of the monitors associated with the video wall?

All related information will be delivered to the awarded firm during the design phase of the project.

36. Is there a desire to upgrade the card readers from Weigand to OSDP?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

37. If the chosen integrator presents a total system replacement for existing components and software, will the chosen integrator be responsible for servicing and maintaining the old systems until the new systems come online?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

38. If the chosen integrator presents a solution different than Software House for access control, who will be responsible for the existing system up to the point the new solution is phased in?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

39. If the chosen integrator presents a solution different than AD for video security, who will be responsible for the existing system up to the point when the new solution is phased in?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

40. What could be the estimated timeline for the implementation of the new systems?

This will be a mutual decision made with the MCC and the chosen integrator during the design phase.

41. Page 9, C. Documentation Requirements - The Authority states the Integrator must complete the List of Proposed Diversified Businesses (See Exhibit D) and submit the Exhibit with the Diversity Plan. We are unable to locate Exhibit D in the RFP. Please provide.

Exhibit D has been uploaded to the site