



To: All Prospective Bidders
From: Purchasing Department
Date: November 18, 2020
Subject: Inquiries and Responses
ITB#: 110 - 2020

Inquiries and Responses:

1. Please provide all current POS equipment in use by MCC?
[Concentrics\ Custom portal used by Exhibitor services](#)
[Ammano McGann is used for parking transactions](#)
[ePark is used for monthly parkers – paid online](#)
2. What is the total number of credit card terminals and model names currently in use by MCC?

Make	Model	Quantity
Virtual Terminal Using Dell PC with card reader	Latitude E6530	1
Virtual Terminal Using Dell PC with card reader	Latitude E6440	1
Virtual Terminal Using Dell PC with card reader	Latitude E6420	1
Virtual Terminal Using Dell PC with card reader	Latitude E6510	1
Virtual Terminal Using Dell PC with card reader	OptiPlex 990	1
Virtual Terminal Using Dell PC with card reader	OptiPlex 9010	1
Amano McGann	AMG-4570/A862	1

Amano McGann	AMG-7850/A869S	1
Amano McGann	O-5700/1K1-000P	2
Amano McGann	AMG-2070/A853	3
Amano McGann	AMG-4570/A862	4
MAGTEK	21040108	4
VeriFone	VX680	10
Panasonic	FZ- E1	10

3. Please provide 3 months of prior merchant processing statements?

Included as attachment

4. Please provide total number of Merchant ID numbers currently in use by MCC?

We currently have seven. 6 with FIS and 1 with MSB:

FIS - Online ordering for exhibitor services

FIS - Amano McGann parking equipment

FIS - Special event parking terminals(verifones -Phasing out) New Panasonic terminals have been purchased and will need 10 new Terminal IDs.

FIS - Accounting office online terminals

FIS - ePark online payments for monthly parkers

MSB - Online portal for clients to make payments

5. How many merchant accounts will be set up for card-present, card-not-present and website/online?

To begin with, we would like one for card-present transactions through the Amano parking equipment.

In future, we intend to move all credit card processing over (excluding the MSB portal) and will require at least the six total that we have now through FIS.

6. Does MCC process Signature and PINless Debit transactions?

No – everything is processed as a Credit transaction.

7. Does MCC process PIN debit transactions that require external pin pad devices?

No

8. Does MCC process EMV and Contactless transactions?

No, but we would be open to upgrading to this technology.

9. Please list all 3rd Party Payment Gateway providers currently utilized by MCC?

All transactions except the online customer portal use FIS as the gateway.

The online customer portal uses MSB (Gila) as the gateway and processor

10. Please list 3rd Party submitter or middleware provider associated with MCC's Amano McGann parking kiosk equipment?

The Amano McGann parking equipment flows through payment tech as the processor and then to FIS to settle into the bank account. We would like to eliminate the middle step of going through payment tech.