



Here's WHAT YOU NEED TO KNOW about your next visit to the Music City Center.

- MCC team members and service partners are required to wear masks while inside the facility; however, there are no public health mandates for the city of Nashville or the state of Tennessee.
- MCC received Global BioRisk Advisory Council (GBAC) STAR™ facility accreditation and Nashville's *Good To Go* certification.
- MCC has 121 strategically placed hand sanitizers throughout the facility that contain 70% isopropyl alcohol.
- MCC restroom lights, toilets, as well as soap, water, and paper towel dispensers are touch-free.
- MCC restrooms and high-touch points are cleaned and disinfected regularly.
- MCC elevators, ADA entry doors, and parking equipment utilize touchless technology for hands-free access.
- MCC clean air quality is maintained through MERV 13 hospital-grade air filters.
- MCC food & beverage staff includes 41 ServSafe certified professionals and 3 HACCP (Hazard Analysis and Critical Control Point) certified culinarians.

Here are a few WAYS MUSIC CITY CENTER CAN HELP you safely plan your next in-person event.

- Health & Safety Guidelines – MCC team members and service partners are required to wear masks. MCC can assist you in coordinating additional requirements you may wish to consider for your attendees.
- Website – The MCC website has many useful tools including a virtual tour. Visit our website to view a virtual tour, located at the bottom of the Planner page, or contact your Event Manager for a guided virtual tour. <https://www.nashvillemusiccitycenter.com/planners>
- Floor Plans – Many MCC meeting spaces can be adjusted to accommodate desired social distancing needs. Contact your Event Manager for room drawings and capacities.
- Menu/Service Options – MCC food and beverage service can be adjusted to meet the needs of your attendees. Contact your Catering Sales Manager for new menus and service options.
- Event Logistics – MCC can assist with any signage for health and safety notices including all in-house digital signage and any additional event-provided signage. Touch-free door locks, elevators, and restroom facilities are already in place.
- Registration – MCC can assist with alternative registration methods to reduce congestion in typically high-traffic areas – go digital, stagger check-in times, provide satellite registration locations and pre-event badge delivery, use transparent barriers, eliminate swag bags, etc.
- General Sessions – MCC can assist with social distancing seating or allowing attendees to use personal devices to see the presenter, follow along with presentations, or participate in polls from the meeting space, lobby space, or even a nearby hotel room.
- Exhibit Hall – MCC can assist with rethinking the traditional layout of exhibit spaces. Make it one way or wider aisles. Use 8' high side drape or 10x15 booths with 5' in between. Schedule show floor tours or designate show floor times. Provide virtual floor tours, control density, or close the show floor midday for cleaning.
- Virtual/Hybrid Meetings – MCC audio/visual provider LMG and our Technology department can assist with any aspects of virtual or hybrid meetings with package options readily available.
- Customer Infection Control Plan – MCC welcomes customer infection control plans. Contact your Event Manager to submit your plan 60 days prior to your first day.

Call (615) 401-1400 to book your next event. We look forward to seeing you soon in Nashville.

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